

Guided Tour and Visit Information

Please ensure that you have read and understood this information before your visit

Please follow the directions for how to find us.

Failure to do so could result in your getting very lost, and very late for the tour.

FCC Environment
Greatmoor EfW
Greatmoor Road
Woodham
Aylesbury
Buckinghamshire
Postal HP18 0AF
Sat Nav HP18 0QE

Tel +44 (0)1296 323 633

fccenvironment.co.uk

How to find us

- Greatmoor is located between Woodham and Waddesdon, off the A41.
- The only access to the facility is from the A41.
- There is no direct access from Calvert, Edgcott, the Claydons or any other villages or roads.
- Please note the SATNAV postcode is HP18 0QE or enter Creighton Road. This brings you to an industrial estate at the start of our access road. Then follow the instructions on the next page.

Google maps will give you a postcode of HP18 0AF.

If you use this postcode or if you type Greatmoor EfW into your SatNav, you may arrive at Greatmoor Farm. There is no access between the farm and the EfW even though your SatNav will tell you that there is.

Also ensure that you are using the Greatmoor Access Road and NOT the HS2 access road which is also now appearing on Google Maps and SatNavs.

From the direction of Aylesbury

1. Take the A41 towards Bicester.
2. Go through Waddesdon.
3. At the second roundabout take the second exit.
4. Continue past the Creighton Road residential turning and Woodham Industrial Estate, and go straight ahead, under the yellow height barrier, then continue on this road for 2.7 miles.

The road is single track with passing places controlled by traffic lights and there may be large waste vehicles using it. Please ensure that you adhere to the 30mph speed limit and allow at least 10 minutes for this part of the journey. If your visit is during the daytime, this may be significantly longer.

5. As you approach the facility, continue straight on, down the left hand side of the building and enter the car park at the first entrance
6. Please park by reversing into a space.

From the direction of Bicester

1. Take the A41 towards Aylesbury.
2. Go through Kingswood, Woodham, the Akeman Inn pub is on your left and the Mazda dealership on your right.
3. At the next roundabout take the first exit.
4. Then follow steps 4,5 &6 above

Please remember if you are driving from North of the site (eg Buckingham, Winslow etc) you can only access Greatmoor from the A41

Due to the high levels of large vehicles, cycling is prohibited on the access road

On arrival at site

- **Please gather together and wait in the car park. The Education Manager will meet you in the car park and escort you to the visitor centre.**
- **While gathering please group together on the pavement or wait in your cars. Please not stand in the roadway.**

Further Information for Visitors

Preliminary Visit

It is essential that the group leader makes a preliminary visit to the facility to undertake risk assessments, site inductions and finalise plans for the day.

What can you expect from your visit to Greatmoor EfW?

The visit will comprise of an introduction in the Visitor Centre, including site health and safety and housekeeping and a presentation explaining how the facility operates. This is followed by the tour.

Tour groups will visit the Control Room, where the waste bunker and grab crane can be viewed, then the grate, turbine hall and condenser fans.

The introduction and tour take around 2 hours in total

Group Size

We can accommodate groups of up to 15 young people plus adults during a tour.

If you are advertising your visit to a wide group of people please state that this is only available by booking with you.

Age Limits

There is a minimum age limit of 8 on group tours.

Access and Wellbeing

The Visitor Centre is on the 3rd floor and accessible by lift or stairs.

The tour starts in the Control Room which is on the 6th floor, again accessible by lift or stairs. The tour continues along walkways with handrails, often consisting of metal grating, and including some at height (the maximum height a tour group will access is 23m) with occasional short flights of steps, and an unavoidable descent down 44 stairs. The tour also usually includes using the large goods lift.

The route can be amended to avoid the 23m walkways but the entire group will have to follow this amended route.

All tour group members must be able to complete the tour as the group cannot be split once the tour has started.

Group members must also be able to descend up to 6 flights of stairs in the event of a fire evacuation.

The generator in the turbine hall creates a powerful magnetic field, which may affect medical devices such as pacemakers.

If any members have any health, mobility or behavioural issues that may potentially be relevant to visiting the facility it is extremely important that the information is passed on to us before the visit.

These include (but are not limited to)

- Heart conditions
- Pacemakers or other items affected by magnetic fields
- Fear of heights
- Fear of enclosed spaces / lifts
- Asthma / breathing conditions
- Lack of mobility

What To Wear

It is essential that everyone is wearing long trousers (no skirts or shorts) and preferably long sleeves.

For the tour, all attendees will be required to wear steel toe capped boots, hard hat, hi-viz singlet, safety glasses and gloves. Anyone unwilling to wear these items will not be allowed onto the plant.

While visiting the turbine hall, visitors will also be required to wear ear-plugs.

If members of your group have their own steel toe caps or other safety clothing they are welcome to bring them for their own comfort. You do not need to change into these in the car park. There is ample opportunity to put them on at the end of the introduction talk.

Adult/Young Person Ratios and Leaders' Responsibilities

There are no set official ratios for adults to young people. However for a full group of 15 young people we would require a minimum of 2 adults though additional adults are welcomed.

The behaviour expected will be explained by the Education Manager, however it is up to the adults in the group to ensure that the behaviour of the young people is acceptable.

If levels of behaviour are unacceptable then the tour may be cut short or even stopped altogether.

Expected Behaviour includes

- Stay with the group
- Do not press any buttons
- Walk up and down stairs holding onto the specified handrails
- Listen very carefully and follow all instructions
- Keep all protective clothing on
- No "larking about" eg hitting each other on hard hats, running in car park

On arrival and departure, as well as throughout the tour, the Education Manager will be at the front of the group. One of the adults/group leaders must be at the back, with others spaced through the group.

Adult helpers are asked to remember that the tour is aimed at the age range of the group. If they have more detailed questions then the Education Manager will try to answer them but not to the detriment of the visit.

Late Arrivals

Please ensure that all attendees arrive at the specified meeting time. Please note that the access road off the A41 is over 3 miles long with a 30mph speed limit and allow at least 10 minutes for this part of the journey.

If your visit is during the daytime, this may be significantly longer due to waste trucks using the road. While we will obviously wait for late arrivals when possible.

During weekend and evening visits it is absolutely not possible for late arrivals to join the tour once it has left the car park. If you are running late you must keep your group leader informed.

Early Leavers

Once the tour group has entered the facility then the whole group must stay together. There is no possibility of people leaving early. If anyone needs to leave before the scheduled finish time of the tour then we need to be notified in advance. If there is no opportunity to make arrangements for them then they may not be allowed to attend the tour.

Cancellation of Tours

We want you to enjoy your visit to Greatmoor and the safety of our visitors is a primary consideration.

The tour takes place in a working industrial facility, and there may be work being undertaken on site which affects tour groups.

This means that parts of the facility may not be accessible on the day.

In some circumstances we may have to cancel visits at short notice. If this is the case then every effort will be made to contact you as early as possible. (Group Leaders – please see Terms and Conditions)